



ISACA INSIDER



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A newsletter for Calgary Chapter members about ISACA news updates, events and articles of interest

Volume 1, 2010

January 2010

HIGHLIGHTS

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President's message

Dear Chapter Members,

Wish you all a very happy and prosperous new year 2010.

Our membership is growing despite the challenging economy. Our chapter now has 375 members. We are among the few chapters in Canada that have had an increase in membership compared with December '08.

We are excited to announce the chapter's 20th anniversary this year. We will be celebrating this milestone throughout the year.



Some of you may already know that ISACA is introducing another certification to respond to market demand. It is called CRISC i.e., Certified in Risk and Information Systems Control. It is for IT professionals who identify and manage risks through the development, implementation and maintenance of information systems (IS) controls. These professionals help enterprises accomplish business objectives such as effective and efficient operations, reliable financial reporting, and compliance with regulatory requirements. A grandfathering program, through which experienced professionals can earn the certification without passing an exam, will open in April. The first CRISC exam will be administered in 2011.

ISACA International is going through a huge re-branding exercise to stay competitive. As of Jan 1, 2010 the logo of the organization has changed, including the tag line. I encourage you all to visit the ISACA International website or our Calgary chapter website to familiarize yourself with the new logo.

Our Fall Conference was a huge success. We polled our participants and received very positive feedback from them. They appreciated the quality of speakers, the topics, and the logistics. And we were able to make this available to members at a very reasonable price. I would like to thank all the members and their sponsoring organizations for assisting us in making this a successful event.

This year we were able to once again host the CISA exam review course. Due to logistical challenges we were unable to host this event during the past two years. With the support of E&Y it was possible for us to put on an excellent course and it was probably the most inexpensive classroom course available anywhere. We wish the exam writers all the best.

I hope you all have a great year ahead and I look forward to meeting you at our events.

Sanjeev Saha, President



Fall Conference... "One of the best"

The Fall Conference was held at the Palliser Hotel on Nov 25th. A total of 29 members acquired new knowledge on a wide array of topics. We received positive feedback on the knowledge of the speakers, the diverse array of topics and the logistics, and it was even considered one of the best conferences held to date. We want to thank you for your constructive feedback that contributed in helping us make it better this time.

We want to thank all the speakers for their time and dedication, helping make it a success;

- Iain Kenny CISSP, CCE, CFE - **"Forensic Incident Handling: What every IT professional should know"**
- Norbert Huber - **"IFRS – Today's Challenge and Effects on Information Systems "**
- Rojin Nair - **"Master Data Management - Achieving a Consistent View of Business Critical Data Across the Enterprise"**
- Jason Bergeron - **"How Information Technology Asset Management Can Help Streamline IT Governance Processes"**
- Ian Brett - **"What is Lean Thinking, and how does it effect IT Security today?"**
- Shawn Hendry, CIA, CISA, CGEIT - **"Top Down Risk-Based Testing of Information Technology General Controls"**

We also want to our sponsor MNP and PricewaterhouseCoopers for providing the printed material.

Don't miss the opportunity to enhance your skills, to network with others in the professional community and also to earn quality CPE credits, all in one day, in our Spring Conference to be held on the last Thursday of May.

Harold Cardona



To Advertise

This newsletter is circulated to Calgary members.

Advertising Fees per Issue:

1/4 Page \$ 100
1/2 Page \$ 150
Full Page \$ 200

Please add GST to the above prices.

For advertising inquiries, please contact the Editor at newsletter@isaca-calgary.org.

**ISACA-SPIE
Business Mixer**
You're Invited!

Thursday, February 11
Belgo Brasserie
(501 - 8 Avenue SW)
Starts at 4:00PM, ends at
7:00PM

**February
Luncheon**

Thursday, February 18
Palliser Hotel
"Assessing the Design Effective-
ness of the IT Change Manage-
ment Process"

Don't miss it!

Congratulations to the following Successful CISA® , CISM® and CGEIT® Exam Writers, June 2009

CISM®

Colleen Thomas
Herbert Allali
Arlene Chamulak
Richard Rowlandson
Cesar Cordova

CISA®

Anil Babladi
Olusola A. Agbi
Ryan Hoult
Patricia Jackson-Scarratt
David Volk
David Andrichuk

Mark Shykula
Jeffrey Thompson
Rabeea Mirza
Oluwaseyi Odewale,
Mark Evans

CGEIT®

Coral Edington
Adrienne Bellehumeur

The preceding does not necessarily represent a complete list of all individuals who were successful in passing the CISA or CISM exam. This list may not include individuals who did not grant permission to have their name published, who have not paid their exam related fees, who have not signed the exam registration form, or who are not members of the Calgary chapter.

Membership and Certification Renewals

Don't forget to renew your membership and report CPE hours as soon as possible to avoid revocation. For reference regarding qualifying activities and the calculation formula, the CPE policy is available at www.isaca.org/cisacpepolicy or www.isaca.org/cismcpepolicy. The renewal process can be completed online by logging into www.isaca.org.

CISA® exam prep course Dec 2009

The CISA® exam prep course was held on the weekend of November 22 - 24 , 2009 with 8 participants in attendance and 4 instructors.

The sessions were very lively and proved useful to the participants as their questions about the various domains were answered and they felt better prepared for the exams after the course.

The success of the course is predicated on the support of the following organizations and individuals:

Ernst & Young – for providing the venue
PricewaterhouseCoopers – printing the course materials
Jason Clifton – Instructor
'Biyi Adeniran - Instructor
Seyi Odewale – Instructor and lunch logistics
Dion Dicks – Instructor
Adrienne Bellehumeur – volunteer
Prince Adeyemi – volunteer

We received very positive feedback from the participants as they all found the course very useful.

For the June CISA exam preparation course, we will be enhancing the format by having the course over a period of two months (April and May). Details will follow in subsequent Newsletters.

For more information email 'Biyi Adeniran at cisa@isaca-calgary.org

Changes to CISA CPE policy

The CISA Certification Committee has approved the following changes, effective December 1st, 2009 (except as noted below) for all CISAs. Updated policies will be translated and available online at www.isaca.org/cisacepolicy.

New:

Mentoring: Up to 10 CPE hours annually can now be earned for mentoring activities. These activities include coaching, reviewing or assisting a candidate with CISA exam preparation, and/or providing career guidance through the credentialing process either at the enterprise, chapter or individual level. The mentoring activity must support a specific person(s) in preparation for their ISACA exam or certification career decisions. One CPE hour is earned for each hour of assistance.

Changes:

Contributions to the IS audit and control profession:

CPE hours are allowed for volunteer work performed for ISACA and other bodies that contributes to the IS audit and control profession. Prior, only work performed for ISACA was allowed.

Teaching/lecturing/presenting: CPE hours for teaching/lecturing/presenting are earned at five times the presentation time for the first delivery. Prior, such hours were earned at two times the presentation time for the first delivery.

Exam question development and review: Two CPE credits hours are allowed for each question accepted by an ISACA CISA item review committee. These hours can be counted for each certification held. Previously, one CPE hour was earned for such questions.

Nonpracticing CISA Status: Effective January 1st, 2010, credential holders in non-practicing or retired status will no longer be allowed to use the certification name or acronym on their business cards. However, use of the certification name and acronym and its status will continue to be allowed on CVs and resumes.

Clarification:

Working on ISACA Boards/Committees: Active participation on an ISACA board/committee/subcommittee/task force work is recognized for all ISACA certifications. As such, these hours can be counted toward each ISACA credential held.

Should you have any questions on any of these changes, feel free to contact the ISACA Certification Department at certification@isaca.org or +1.847.660.5660.

Call for Articles

We are always looking for interesting technical articles from members of the Calgary Chapter.

Interested individuals should contact the editor at newsletter@isaca-calgary.org



2010 Global Events

North America

18-22 April 2010

North America Computer Audit, Control and Security (CACCS) Conference
Chicago, Illinois, USA

www.isaca.org/nacacs

This conference, now in its 40th year, attracts more than a thousand global industry experts and focuses on the latest strategies to address IT audit and security challenges from business, managerial and operational perspectives.

WorldCom whistle-blower Cynthia Cooper, CEO of The CooperGroup, will deliver the keynote presentation titled Ethical Leadership for the 21st Century. Cooper is an internationally recognized speaker on ethical leadership, the current economic crises and recent scandals. In 2002, Cooper and her team unraveled the fraud at WorldCom, to date one of the largest corporate frauds in history.

6-9 June 2010

ISACA International Conference
Cancun, Mexico

www.isaca.org/international

This conference, now in its 37th year, has received global recognition for providing in-depth coverage of leading-edge technical and managerial issues facing IT governance, control, security, audit and assurance professionals. Conference materials and presentations will be available in both English and Spanish.

13-15 September 2010

Information Security and Risk Management Conference

Las Vegas, Nevada, USA

www.isaca.org/isrmc

This conference builds on the key elements of information security management and practices, and covers related business, program and technical issues and the impact of risk management.

ISACA Training Week

www.isaca.org/trainingweek

This unique educational event provides opportunities to explore aspects of IT assurance, audit, governance and security, and learn about proven techniques based on best practices and lessons learned from the ISACA community.

22-26 March 2010 - Dallas, Texas, USA

24-28 May 2010 - Charlotte, North Carolina, USA

13-17 September 2010 - Orlando, Florida, USA

11-15 October 2010 - Indianapolis, Indiana, USA

6-10 December 2010 - Las Vegas, Nevada, USA

Europe

21-24 March 2010

EuroCACCS

Budapest, Hungary

www.isaca.org/eurocacs

This conference attracts global industry experts and focuses on the latest strategies to address IT audit and security challenges from business, managerial and operational perspectives.

3-5 November 2010

Information Security and Risk Management Conference

Vienna, Austria

www.isaca.org/isrmc

This conference builds on the key elements of information security management and practices and covers related business, program and technical issues and the impact of risk management.

Asia

22-23 February 2010

Asia-Pacific CACS

Mumbai, India

www.isaca.org/asiacacs

This conference attracts global industry experts and focuses on the latest strategies to address IT audit and security challenges from business, managerial and operational perspectives.

Latin America

1-2 March 2010

Information Security and Risk Management Conference

Bogota, Colombia

www.isaca.org/isrmc

This conference builds on the key elements of information security management and practices and covers related business, program and technical issues and the impact of risk management.

Oceania

2-4 August 2010

Oceania CACS

Melbourne, Australia

www.isaca.org/oceaniacacs

This conference attracts global industry experts and focuses on the latest strategies to address IT audit and security challenges from business, managerial and operational perspectives.

To request additional information for any of ISACA's global events, please visit www.isaca.org/conferences or contact news@isaca.org.

Cloud Computing Benefits and Risks Detailed in New ISACA Guidance

About ISACA

With more than 86,000 constituents in more than 160 countries, ISACA® (www.isaca.org) is a leading global provider of knowledge, certifications, community, advocacy and education on information systems assurance and security, enterprise governance of IT, and IT-related risk and compliance. Founded in 1969, ISACA sponsors international conferences, publishes the ISACA® Journal, and develops international information systems auditing and control standards. It also administers the globally respected Certified Information Systems Auditor™ (CISA®), Certified Information Security Manager® (CISM®) and Certified in the Governance of Enterprise IT® (CGEIT®) designations.

ISACA developed and continually updates the COBIT®, Val IT™ and Risk IT frameworks, which help IT professionals and enterprise leaders fulfill their IT governance responsibilities and deliver value to the business.

*Rolling Meadows, IL, USA (29 October 2009)—Cloud computing is rapidly becoming a business information technology (IT) buzz word, but there is still much debate on what exactly it is and how it benefits enterprises. A new white paper from ISACA, a nonprofit association of 86,000 global information technology professionals, clearly describes how enterprises can achieve greater efficiencies and mitigate new risks associated with cloud computing. The white paper, *Cloud Computing: Business Benefits with Security, Governance and Assurance Perspectives*, is available as a free download from www.isaca.org/cloud.*

Cloud computing offers enterprises the ability to reduce IT infrastructure costs through a model of paying for service on demand. This requires less upfront capital expenditure and allows businesses to benefit from the ability to efficiently ramp up and power down based on current needs, as well as the flexibility to introduce new IT services.

“One way of describing cloud computing is to compare it to a utility,” said Jeff Spivey, trustee for the IT Governance Institute, which is affiliated with ISACA, and director of Security Risk Management, Inc. **“In the same way businesses pay for the amount of electricity, gas and water that they use, there is now the ability to pay for IT services based on how much is consumed.”**

As with any new advancement, though, there are many facets to consider.

“The benefits of cloud computing are tremendous, but it also creates new risks and security concerns,” added Spivey. **“Through cloud computing, IT services can be contracted through an external provider, so new governance and control approaches are needed to ensure flexibility, resilience and security.”**

According to the white paper, in addition to the financial savings involved with cloud computing, **one of this model’s strengths is for enterprises to streamline processes and increase innovation.** This can translate into more reliable backup, more satisfied customers, increased scalability and possibly even higher margins.

While the risks associated with cloud computing may be similar to business IT risks already addressed, enterprises may need to adjust their policies and procedures to focus on the new dynamic environment. The white paper also delivers effective strategies for mitigating risks and addressing assurance issues related to cloud computing.

“The cloud represents a major change in the way computing resources will be utilized,” said Spivey. **“By addressing many of these issues in advance, and with the involvement of a broad range of stakeholders, enterprises can gain significant advantage with appropriate control.”**

In recognition of new risks around this emergent technology, ISACA has become an affiliate of the Cloud Security Alliance, which collaborated on this paper and will be involved in joint projects with ISACA in the future (www.cloudsecurityalliance.org).

Contact: Kristen Kessinger, ISACA, +1.847.660.5512, news@isaca.org

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ISACA Global News

e-Symposia Archive

| DATE | Topic | CPE Hours |
|------------------|---------------------------------------------------------------------------------------|-----------|
| 26 January 2010 | Your Guide to Log Fundamentals: Measurement, Management, and Methodology | 3 |
| 15 December 2009 | The Ultimate DLP Project Planning Tool | 3 |
| 17 November 2009 | Protecting Yourself and Your Enterprise from Data-based Vulnerabilities | 3 |
| 27 October 2009 | Mobile Communication When Disaster Strikes - Your Business Continuity Management Plan | 3 |

To register for the next e-symposium and take the first step toward earning free CPE credits, please visit isaca.brighttalk.com. E-symposia are recorded and archived for viewing on demand. For more information, please visit www.isaca.org/webcasts.

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Member Benefit: Academic Research Area

ISACA dedicates an area of its web site to providing ISACA and its members an opportunity to support potentially groundbreaking research. Each research project will also result in the addition of professional content to the site, such as resulting white papers and articles. ISACA encourages its members and chapters to participate in those projects they find of special interest or pertinence.

A survey from the University of Houston on "Determinants of Information Systems Development Project Escalation" is posted for feedback through January. Please visit www.isaca.org/academicresearch to learn more.

We
 Welcome
 Your
 Feedback!

Please send your feedback on this newsletter to newsletter@isaca-calgary.org

ISACA Web Site Redesign Update

Once available, the renovated ISACA web site will provide a truly personalized and relevant online experience. **Driven by a user's personal interests and settings, the customizable "MyISACA" homepage of ISACA's new web site will be a source for all new happenings throughout the association.**

"MyISACA" will make it easy to utilize all of the thought-leading publications, events and benefits included with ISACA membership, such as:

Local and topical events—Users will be able to quickly view local events and events of personal interest.

Local chapter updates—Users will be able to stay current with their local chapter through upcoming events, news and professional networking.

Individual notifications—Users will be able to get personalized updates on the status of certifications, CPE credits and membership.

Relevant suggestions—Based on their interests and activity, users will see applicable ISACA research, news, events and more.

Launching in 2010, the new ISACA web site is an exciting advancement. More about the new features will appear in the next issue of *ExpressLine*. Leading up to launch, additional information will be available online at www.isaca.org/redesign and www.isaca.org/chapadmin.

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