

CALGARY CHAPTER

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ISACA INSIDER

www.isaca-calgary.org



A newsletter for Calgary Chapter members about ISACA news updates, events and articles of interest

Volume 1, 2008

January 2008

President's Message

Dear Members,

After more than four years on the ISACA Calgary Board, Greg Winters stepped down as President on October 10, 2007 after re-assessing his current priorities and deciding that it was time to move on. I will be completing Greg's term as President until we have our scheduled elections in June. Greg will continue to provide his guidance to the Board in the capacity of Past President, and our other officers will also continue to volunteer their valuable time to the Board.

I would like to take this opportunity to introduce myself to the members. I am a Director in the Advisory practice at PricewaterhouseCoopers where I have worked for the past three years. I have worked in the area of audit and controls for over a decade in five countries. I have been the Vice President of this chapter for the past two years and have been supporting the various initiatives of the chapter in the

background. However, now that I am going to be more visible to the members, I encourage you to speak to me about your ideas. I am interested in continuing to provide value to you, the members, and to meet the expectations you have of your representatives on the Board.

Many of you already know about the ISACA Conference we organized in October last year. We had some excellent speakers and I am sure the attendees thought it was worth their while.

This year we are helping CISA exam writers prepare for the exam by organizing experienced trainers to meet with them to answer technical questions and clarify doubts from the study material. We are providing this service for free and would be happy to put on a full three day review course if more exam writers are interested.

We organized a social networking event at the Telus Convention Centre in October which was enjoyed by those who attended. I personally met members who are not always able to attend the monthly luncheons. Several other ISACA directors attended the social event and we are planning to have more such events to provide our members with an opportunity to exchange ideas in an informal setting.

Thank you, members, for participating in our events and supporting our initiatives. We hope you will continue to do so. We are always looking for people who are interested in joining the Board and giving back to our professional community through their service. Please contact any of the Board members if you are interested in helping us.

Sanjeev Saha

Monthly ISACA Luncheon Dates

Next Date: January 30, 2008

Time: 11:30 AM to 1:00 PM

Location: Palliser Hotel, 133 - 9th Avenue SW, Calgary

Bruce McRae, a senior Director at PwC who has worked for Unisys, Touche Ross Management Consultants in the UK and with Fujitsu for the past 13 years, will provide us a practical application of Val IT including a real case study.

Future Dates: February 19, March 18, April 15, May 20 and June 17 (Annual General Meeting)

Please note that dates and times are subject to change. Speakers and topics will be updated on the website as they are confirmed. For more information, please go to www.isaca-calgary.org.

About ISACA

With more than 65,000 members in 140 countries, ISACA® (www.isaca.org) is a recognized worldwide leader in IT governance, control, security and assurance. Founded in 1969, ISACA sponsors international conferences; publishes the Information Systems Control Journal®; and develops international information systems auditing and control standards. It also administers the globally respected Certified Information Systems Auditor™ (CISA®) designation, earned by more than 50,000 professionals since 1978; the Certified Information Security Manager® (CISM®) designation, earned by 7,000 professionals since 2002; and the new Certified in the Governance of Enterprise IT™ (CGEIT™) designation.

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Spotlight on Chapter President, Sanjeev Saha



You mentioned that you have worked in the area of audit and controls for over a decade in various countries. What was that experience like?

I love to travel. I started traveling in 1997 when I moved out of my home country i.e. India and went to work in Oman. My job provided me the opportunity to travel throughout the Arabian Gulf including Kuwait, Bahrain, UAE, and Saudi Arabia. I interacted with and learned about many different cultures. Other than the local people I also worked with people from Jordan, Sudan, Philippines, Syria, Lebanon, Sri Lanka and Pakistan. They all seem to me to have a distinct culture and when they blend together they create a business culture that is unique. I have also worked in the USA, Canada, and Mongolia.

Diversity is not only knowing the differences but also understanding the reasons behind the differences and appreciating them by adapting. I feel that my experience with different cultures has made me more tolerant and adaptable. It has widened my perspective on life and business and provided me with many unique angles from which to view an issue. It has certainly made me a more effective Director at PricewaterhouseCoopers where my peers represent 32 different countries.

I think we should all travel and go to places that we have not been. The excitement of dealing with the unknown and the learning from diversity is invaluable.

What are some of the reasons you would cite in recommending that members volunteer for the chapter?

I think being on the ISACA board has provided me the opportunity to network with fine professionals from a broad range of industries and backgrounds. As a newcomer to Calgary, this has proved to be immensely valuable in building my credibility in this town and helped in my development personally and professionally. When I initially joined the Board I was one of the quietest members and spent more time observing and understanding how decisions are made collectively and how differences of opinions are handled. I have learned a great deal about how organizations are managed and above all I have learned about myself. I have observed different people and different styles and finally discovered my own management style. I would encourage all our members to definitely consider serving on our board to get this real experience of leadership.

Congratulations to the Following Successful CISA® Exam Writers from June 2007

- Alison Connell
- Amy Lee
- Barbara Siebert
- Bunmi Afolabi
- David Tam
- Dion Dicks
- Gustav Erasmus
- Hamsa Beladakere
- Karyn Love
- Roberta Sagal
- Shawn Hendry
- Svetlana Zaitseva
- Wylie Shanks

Congratulations to the Following Successful CISM® Exam Writers from June 2007

- Adebayo A. Oladele
- Geoffrey Milos
- John Mustoe
- Richard Baker

The preceding does not necessarily represent a complete list of all individuals who were successful in passing the CISA or CISM exam. This list may not include individuals who did not grant permission to have their name published, who have not paid their exam related fees, who have not signed the exam registration form, or who are not Calgary chapter members.

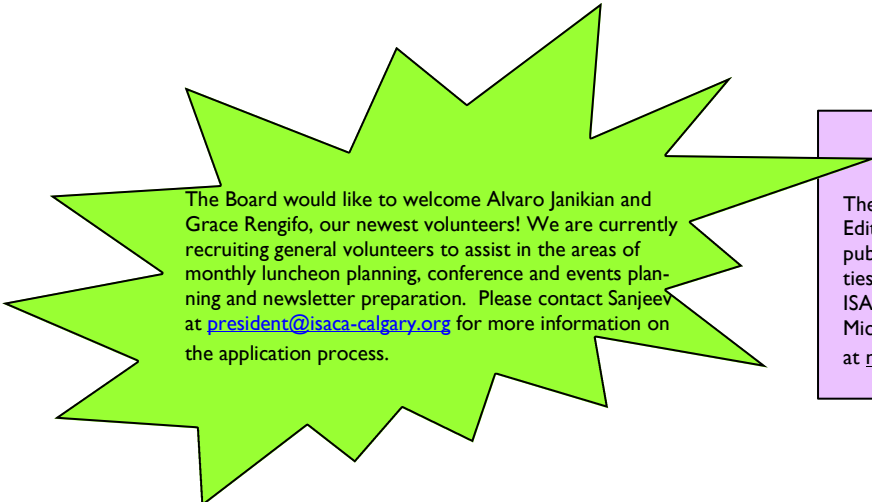
Statistics from the June 2007 Exams



Worldwide, 12350 candidates took the CISA® exam and 6118 passed.
In North America, 3691 candidates took the CISA® exam and 2154 passed..



Worldwide, 1790 candidates took the CISM® exam and 1371 passed.
In North America, 630 candidates took the CISM® exam and 516 passed.



The Board would like to welcome Alvaro Janikian and Grace Rengifo, our newest volunteers! We are currently recruiting general volunteers to assist in the areas of monthly luncheon planning, conference and events planning and newsletter preparation. Please contact Sanjeev at president@isaca-calgary.org for more information on the application process.

Assistant Editor Needed!

The Chapter is in need of a volunteer to assist the Newsletter Editor in preparing, compiling and editing an e-newsletter, published each January, April, July and October. Responsibilities include researching articles, compiling information on ISACA events and programs, and preparing the newsletter in Microsoft Publisher. For more information, please email Linda at newsletter@isaca-calgary.org

To Advertise

This newsletter is circulated to ISACA Calgary members and non-members who have voluntarily signed up for our mailing list.

Advertising Fees per Issue

1/4 Page \$ 100

1/2 Page \$ 150

Full Page \$ 200

Please add GST to the above prices. For advertising inquiries, please contact the Editor at newsletter@isaca-calgary.org.



New ISACA IT Governance Certification: Certified in the Governance of Enterprise IT™ (CGEIT™)

For the past several months ISACA has been sharing information on the development of a new certification for professionals who have a significant management, advisory and/or assurance responsibility in the governance of information technology (IT). Today, we are proud to provide additional information on how to qualify and apply for ISACA's Certified in the Governance of Enterprise IT™ (CGEIT™) credential.

Supported by the IT Governance Institute (ITGI) and built on ITGI's intellectual property and input from subject matter experts from around the world, the CGEIT designation focuses on the five areas of IT governance--strategic alignment, resource management, risk management, performance measurement and value delivery--as well as on frameworks that provide support for IT governance (e.g., COBIT and ITIL). It is designed to recognize those who have the professional knowledge, personal skills and business experience to maximize IT's contribution to an enterprise's success and manage and mitigate risks posed by IT. It also adds value to the enterprises, as the designation demonstrates a visible commitment to excellence in IT governance practices.

Job Practice Domains

Domain 1—IT Governance Framework

Define, establish and maintain an IT governance framework (leadership, organizational structures and processes) to: ensure alignment with enterprise governance; control the business information and information technology environment through the implementation of good practices; and assure compliance with external requirements.

Domain 2—Strategic Alignment

Ensure that IT enables and supports the achievement of business objectives through the integration of IT strategic plans with business strategic plans and the alignment of IT services with enterprise operations to optimize business processes.

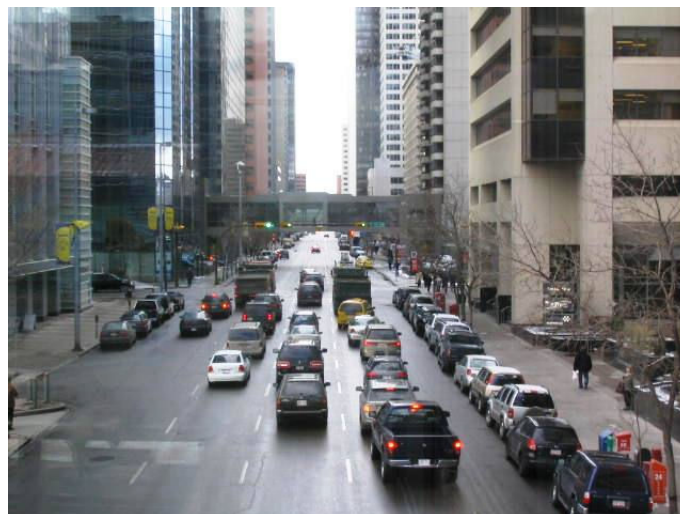
Domain 3—Value Delivery

Ensure that IT and the business fulfill their value management responsibilities: IT-enabled business investments achieve the benefits as promised and deliver measurable business value both individually and collectively, that required capabilities (solutions and services) are delivered on-time and within budget, and that IT services and other IT assets continue to contribute to business value.

Domain 4—Risk Management

Ensure that appropriate frameworks exist and are aligned with relevant standards to identify, assess, mitigate, manage, communicate and monitor IT-related business risks as an integral part of an enterprise's governance environment.

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A view of westbound 4th Avenue S.W. in downtown Calgary.

ISACA/ITGI Involved with ISO

In November 2006, the ISACA/IT Governance Institute® (ITGI™) Board of Directors/Trustees confirmed the desire to establish a liaison or participating relationship with the International Organization for Standardization (ISO), with primary focus on ISO JTC1, Information Technology Joint Technical Committee, a joint technical committee of ISO and the International Electrotechnical Commission (IEC). On a long-term basis, ISACA and ITGI seek broad involvement in many of the respective ISO committees' activities/work groups; but, in the short term, ISACA and ITGI seek entry-level involvement to begin raising their profile within ISO, working toward adoption of ISACA/ITGI concepts within the ISO documents and demonstrating the contribution ISACA/ITGI can make to the work ISO is undertaking in the two subcommittees. For more information on this effort, please see the full article in January's issue of *Global Communiqué*®.

Have you Benefitted from JournalOnline?

JournalOnline (JOnline) is the online-only counterpart to the *Information Systems Control Journal*. Articles included in JOnline undergo the same rigorous peer-review process as those in the print version of the *Journal*. JOnline articles are available exclusively to ISACA members for one year. JOnline is updated bimonthly on the first business day of the month in which no print *Journal* is released (February, April, June, August, October and December). Members receive an e-mail announcing the articles' availability once they are posted. All JOnline articles are available in HTML and PDF at www.isaca.org/journalonline.

2008 Invitation to Participate

The ISACA and ITGI key boards and committees depend on members to ensure the continuation of high-quality resources. Participants on key boards and committees help ensure successful certification programs, comprehensive professional conferences, timely education programs, insightful research, thorough online resources, representative professional standards and financially sound infrastructures. To apply to serve

on a key board or committee, please complete the application form, available at www.isaca.org/participate and included with volume 1, 2008, of the *Information Systems Control Journal*. The deadline for applying is March 28, 2008.

December 2007 & June 2008 CISA/CISM Exam Reminders

June 2008 Exam Registration: Registration for the June 2008 CISA and CISM exams is now open. Candidates may view or print a copy of the CISA or CISM Bulletin of Information for the June 2008 exams at www.isaca.org/cisaboi and www.isaca.org/cismboi. Individuals can register for the exam at www.isaca.org/examreg. The early registration deadline is February 13, 2008.

CISA and CISM Exam Scoring: The December 2007 exams were scored using a 200-800 point scale with a passing point of 450.

Certification Renewals: 2008 membership fees and any associated certification fees, as well as CPE hours for 2007, must be submitted by January 15, 2008. For information on the CISA or CISM CPE policies, including qualifying activities and calculation of CPE hours, please visit www.isaca.org/cisacpepolicy and www.isaca.org/cismcpepolicy. Further questions should be directed to the certification department at CPEquestions@isaca.org.

CISA and CISM Exam Results: Exam results will be released approximately eight weeks after the test date. The official exam results will be mailed to candidates. Only those candidates who consented to #25 on the registration form will receive an e-mail containing the candidate's pass/fail status and score. Candidates are reminded to keep their record updated with current email and postal addresses. To prevent e-mail notification from being sent to spam folders, candidates should add exam@isaca.org to their address book, whitelist or safe-senders list. To maintain confidentiality of scores, exam results will not be reported by telephone or fax.

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2008 Event Calendar

	Asia-Pacific CACS	Information Security Conference	ISACA Training Week	Euro CACS	North America CACS	ISACA Training Week
Dates	January 21-22, 2008	January 28-29, 2008	February 25-29, 2008	March 9-12, 2008	April 27-May 1, 2008	April 7-11, 2008
Locations	Muscat, Sultanate of Oman	Panama City, Panama	Atlanta, Georgia, USA	Stockholm, Sweden	Las Vegas, Nevada, USA	Dallas, Texas, USA
CPE Hrs	21	21	38	40	44	38



We Welcome Your Feedback!
 Please send your feedback on this newsletter to newsletter@isaca-calgary.org.

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CISA and CISM Application Processing: Once exam results have been released, processing time for applications will be six to eight weeks. Exam passers from previous exam administrations who are ready to submit their applications are advised to send them as soon as possible. CISA and CISM applications may be scanned and e-mailed to CISAApplication@isaca.org and CISMApplication@isaca.org, respectively. Faxed applications may be sent to +1.847.253.1755. Those wishing to send applications via post may use the address listed on the application. If an application is submitted via fax or email, it is not necessary to also send the hard copy.

e-Symposia Archive

The ISACA e-Symposium on January 29 is called, "From Information Security to Information Risk Management." To register for the January e-Symposium and take the first step toward earning three free CPE credits, please visit www.isaca.e-symposium.com. All e-symposia are recorded and archived for viewing on demand.

Date	Topic	CPE Hours
Feb 26, 2008	Application Security—The New Perimeter	3
Jan 29, 2008	From Information Security to Information Risk Management	3
Dec 11, 2007	Making Data Protection Compliant	3
Nov 20, 2007	Compliance	3
Oct 30, 2007	The Identity Management Challenge for Auditors	3

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Call for Articles

We are always looking for interesting technical articles from members of the Calgary Chapter.

Article submissions can be your original article or if it has been published in another publication or source and reprinting permission is obtained.

Interested individuals should contact the editor at newsletter@isaca-calgary.org for a copy of the 'Writers Guidelines.' Please note that only articles that meet the minimum requirements as set out in the Guidelines will be considered for publishing.

Thank you for your interest.

Domain 5—Resource Management

Ensure that IT has sufficient, competent and capable resources to execute current and future strategic objectives and keep up with business demands by optimizing the investment, use and allocation of IT assets.

Domain 6—Performance Measurement

Ensure that business-supporting IT goals/objectives and measures are established in collaboration with key stakeholders and that measurable targets are set, monitored and evaluated.

To earn the CGEIT certification, applicants must:

- ⇒ Pass the CGEIT exam (The first CGEIT exam will be administered in December 2008)
- ⇒ Adhere to the ISACA Code of Professional Ethics
- ⇒ Agree to comply with the CGEIT Continuing Professional Education Policy
- ⇒ Provide evidence of appropriate IT governance work experience as defined by the CGEIT Job Practice

Five years of IT governance experience will fulfill the CGEIT experience requirement. For those with less than five years of experience, experience substitutions are available.

Grandfathering Program

A grandfathering program, through which individuals who are highly experienced in the governance of IT may apply for the certification without taking the exam, is now available. To earn the CGEIT certification during this grandfathering period, an applicant must have an additional three years of experience. For more information on this new credential and to learn if you qualify for certification, please visit www.isaca.org/cgeit. Also, please pass this message on to a peer and/or colleague who would benefit from earning this credential.